

YOUR ROOFING WORKS

Planned Investment Works



We are delighted to inform you that you will benefit from roofing works as part of our investment works.

It is important that you read the information below to prepare for the work and ensure that it goes as smoothly as possible. Your Resident Liaison Officer from the appointed contractor will be able to help and answer any questions you may have about the works.

PREPARING FOR WORKS

- The contractor will need to access the loft.
- Please move any garden furniture, plant pots, hanging baskets and valuable items away from your home.
- We will need to put scaffolding up around your home to access the roof safely. We will do our best to minimise any disruption.
- Please move any vehicles that may block access to your home before we arrive each day.

DURING THE WORKS

- Please do not open any windows or doors or hang washing on the line because the works will generate some dust.
- If you have a satellite dish, it will be relocated and returned to its original location once the work is complete.
- Your safety is our priority, so please do not touch or climb any scaffolding and prevent children from playing on or around it.
- Please be aware of the possibility of falling debris, so take care when exiting and entering your home.
- Sometimes, weather conditions like rain, snow and high winds delay work. If this happens, your Resident Liaison Officer will inform you of any expected delays.

AFTER THE WORKS

Once the work is complete, the contractor will inspect the works for any issues using a process known as snagging. When they're happy with the finish, one of our Places for People Colleagues will sign off the work and request your feedback through a satisfaction survey.

If you have any problems after your work has been signed off, please do not hesitate to contact your Resident Liaison Officer.

