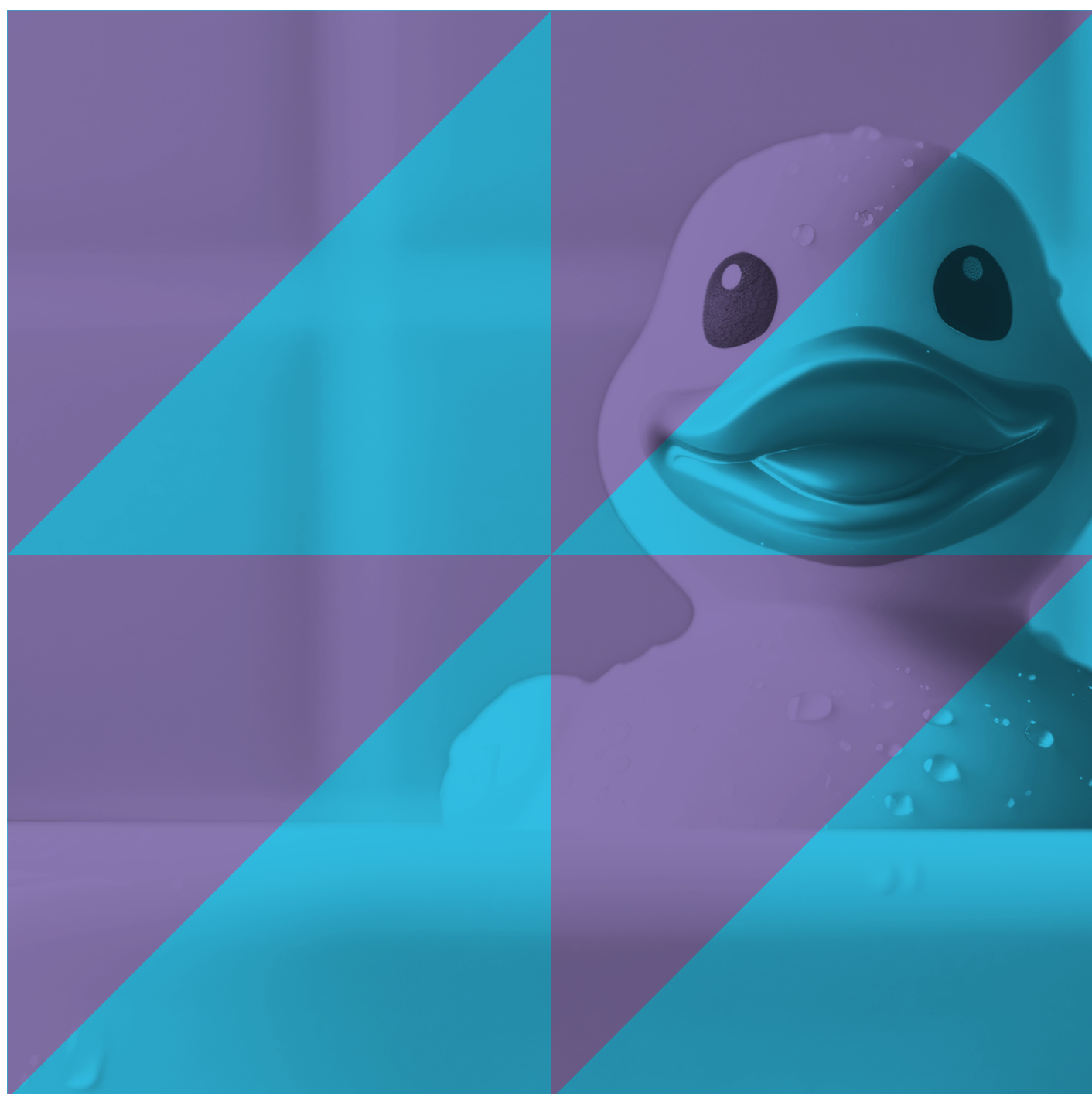


# YOUR BATHROOM

Planned Investment Works



At Places for People, we believe everyone deserves a home they're proud to call theirs, and as part of this dedication, we're investing more into improving our properties. As part of our ongoing investment works, we're delighted to inform you that you'll be receiving a new bathroom.

Before the work begins, it's important that you read the information below and prepare yourself and your home so things can run as smoothly as possible. Your Resident Liaison Officer from the appointed contractor will be able to support you and answer any further questions you may have regarding the work.

### PREPARING FOR WORKS

- Pack away all personal items like toiletries, mirrors, and cabinets.
- Safely store all valuables.
- Clear a pathway to the bathroom and remove breakables; dust sheets and floor coverings will be provided.
- Set up a wash station in another room, as the bathroom will be out of use during work.

### DURING THE WORKS

- You won't be able to use the bathroom during work hours but you will have access to the toilet and sink after the contractors have left.
- We understand your bathroom is an essential part of your home, and there will be some inconvenience due to it being out of use for periods of the day. If this is an issue and you have nowhere to go during the works, please get in touch with your Resident Liaison Officer to see how we can help.

### AFTER THE WORKS

Once the work is complete, the contractor will inspect the works for any issues using a process known as snagging. When they're happy with the finish, one of our Places for People Colleagues will sign off the work and request your feedback through a satisfaction survey.

### TAKING CARE OF YOUR NEW BATHROOM

Once your bathroom renovation is complete, it's important to maintain its quality by following these simple steps:

- Always clean the bath with hot soapy water after use.
- Before use, check cleaning products' ingredients to ensure they're suitable for the surface you plan to use them on.
- Remember to use the extractor fan during and after bathroom use, open windows to help with ventilation and to prevent damp and mould.

*If you have any problems after your work has been signed off, please do not hesitate to contact your Resident Liaison Officer.*

